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**ProctorU What We Do:**

ProctorU specializes in the most secure test-taking experience by combining the necessity of software monitoring, innovation of trained AI technology, and discernment of human proctors. Our primary focus is creating an environment so secure that the temptation to engage in cheating behavior is removed and all test-takers are on a level playing field.

**ProctorU Includes:**

- Professional session reports by ProctorU proctors thus relieving instructors from the burden of individual session review.
- 24/7 technical support for Instructors, and real time support for Test-Takers
- Live Look-in
- Customizable control of automation security levels
- Test-Taker Resource Center
- Customizable Syllabus Language
- Pre, During, and Post Exam Data Metrics for Faculty Members via the Faculty Dashboard
- Institution Wide Data via the Administrative Dashboard
- The option to set up pre-semester or annual In-Person or Virtual Training for Faculty Members
- One on one assistance for setting up sessions that require specific accommodations

**ProctorU Accessibility and Accommodations:**

ProctorU is committed to making its products available to all users. Our informational website and online proctoring applications comply with Section 508 of the Rehabilitation Act, the Americans with Disabilities Act (ADA), and reasonably comply with the WCAG 2.0 AA standard with full compliance set for the end of 2020. Our products and support resources have been developed using accessibility best practice guidelines, and they have been tested with various assistive technology products to ensure the best possible experience for all users.

*ProctorU Common Accommodations*

ProctorU's support material is accessible using screen-readers, videos are hosted on YouTube and are close-captioned, and the website uses high contrast colors (a darker blue than our brand blue, for example) to meet accessibility standards. These are just a few examples of how we design our digital content with care to be accessible by all users. ProctorU supports screen-readers and is committed to serving all students with disabilities.

Examples of common accommodations include:

- Vision-impairments
- Extra time on exam (no additional charge)
- Additional resources not typically permitted
- Special circumstances
- Permitting restroom breaks
- Physical disabilities

- Aid/Assistant in the testing environment
- All ProctorU support videos include captions and SRT files can be provided

### *Supported Technology*

ProctorU offers the following Assistive Features:

- UI/UX changes (font size, layout, color contrast)
- Accommodation fields (UI and API based)
- Alternative access / Live guidance and assistance
- Custom user flow tailored to the accommodation
- Optical Magnifier support
- All ProctorU support videos include captions and SRT files can be provided

Our platform supports the use of the following screen reader technology:

- JAWS Screen Reading Software
- VoiceOver on Mac OS
- Narrator for Windows

If we are unable to function with a test-taker's technology, we will work with the faculty member and or Institutional Accessibility team to find an alternative way to provide test-taker with a positive testing experience.

### *The ProctorU Accessibility Team*

Our team consists of Development Engineers and a User Experience Architect with experience designing and developing applications with an accessibility mindset. The team works collaboratively throughout the process to ensure WCAG 2.0 compliance of new features and functionality.

ProctorU has a Compliance Department in place that is led by our Chief Compliance and Academic Officer. User privacy, data security, and product accessibility are very important to us. We make sure our systems are certified with user privacy and data security compliance programs. Furthermore, we engage in ongoing reviews and updates (when necessary) of our products to ensure their accessibility for all potential users.

### *The ProctorU VPAT*

Due to our continual updates, please request a copy of the most updated VPAT via emailing [compliance@proctoru.com](mailto:compliance@proctoru.com)