

Bridging Together Support, Services and Resources to Build Student Success

KNOWING HOW & WHERE TO REFER STUDENTS

	IF A STUDENT PRESENTS/EXHIBITS THE FOLLOWING	INTERVENTION
Classroom Concerns	Need for Academic Support • Low scores on assignments/tests • Not prepared for class • Attendance concerns	Early Alert — Academic Success and Coaching, successcoach@fscj.edu
	Lack of Class Preparation • Missing in-class assignments, online discussions or tests • Missing textbook, instructional materials, does not complete reading or labs, does not complete projects, etc.	
	Need for Academic Strengthening/Skill-building • Develop computational skills • Subject tutoring • Essay writing skills • Reading comprehension • Technological skills • Test-taking skills • Brainfuse online tutoring	Library and Learning Commons tutoring@fscj.edu
	Need for ADA Accommodations • Chronic systemic conditions • Hearing disabilities/learning disabilities/vision disabilities • Autism • Traumatic Brain Injury • Intellectual disability • Speech/Language impairments • Mobility impairments • Psychiatric disabilities • Note-taking Services	Accommodate — Student Support Coordinators, accommodateme@fscj.edu
Non-Classroom Concerns	Crisis such as • Suicide/depression, abuse/neglect, bullying • Exposure to violence, anxiety, family conflict • Alcohol/drug addiction • Homelessness	Insight — Student Support Coordinators, accommodateme@fscj.edu
	Assault/Harrassment	Title IX — Title IX Coordinator, (904) 361-6204, titleix@fscj.edu
	Need for Veteran Student Support	Military and Veterans Service Center — (904) 357-8890, vets@fscj.edu
	Campus Safety Concerns	Security
	Public-Safety and Emergency Management • Emergency Notification System Sign-up • Health Information • Weather Information	Public-Safety and Emergency Management (904) 633-5908 (student emergency hotline) (904) 642-7726 (employee emergency hotline)
	COVID-19	fscj.edu/covid-19
	Support for Basic Needs • Cannot pay utility, rent, phone bills • Transportation difficulties/housing issue • Insufficient child care/financial struggles • Health care struggles/food • Food insecurity	Insight — Student Support Coordinators, accommodateme@fscj.edu H.O.P.E. Food Pantry — foodpantry@fscj.edu
	Advising for Essential Student Services • Registration • Financial Aid • Academic Advising • Standards of Academic Progress • Student Financial Services (Financial holds and payments, billing, payment plans, Florida Prepaid, state waivers and exemptions)	Student Success Center and Tool — QLess
Career Concerns	Support for College and Career Exploration • Uncertain about program of study/career • Finding a job (on campus or in local area)	Career Services Manager — Campus Career Advisors, careerdevelopment@fscj.edu
Other	Any act or behavior on the part of the student that impairs, interferes with, or otherwise disturbs or obstructs the orderly conduct, processes, functions or interest of the College.	Student Conduct Report — Student Conduct, studentconduct@fscj.edu
	Student Assistance Program — Helps students cope with college-related, personal, legal or financial issues that may be affecting a student's studies and his/her well-being.	(904) 384-1800 (local), (855) 384-1800 (toll-free) or visit fscj.edu/sap